

Keele
UNIVERSITY



Welcome to Keele 2024



THIS IS KEELE

A message from our Vice-Chancellor

Welcome TO Keele



It gives me great pleasure to welcome you to Keele as one of our new students.

Keele is a special place in which to study, and during your time here we will encourage you to study broadly and we will equip you with the knowledge, skills and abilities you need for a successful future.

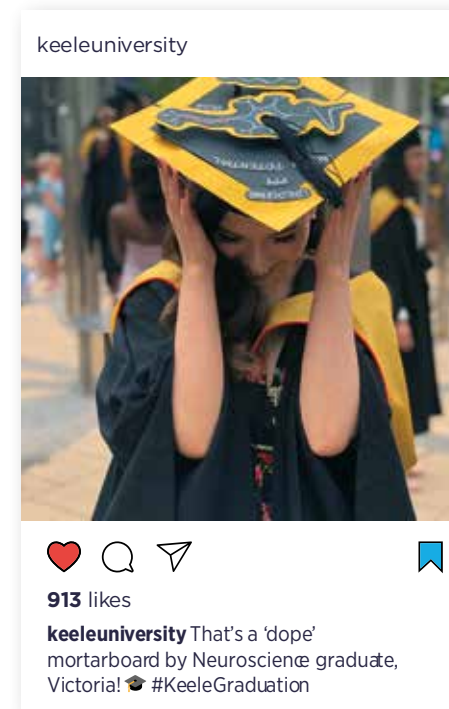
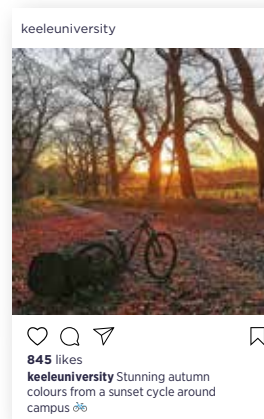
While you are here you will meet and learn from people from all parts of society and many parts of the world. This is an important part of your university experience as it will give you new perspectives and ideas that in turn will help you understand, and have an impact on the world around us. In this, our 75th anniversary year, we are especially proud of our heritage and of our connection and contribution to our local area, and I hope you also take time to explore the local area and to be part of our local communities.

I am proud of how our University plays a key role in combatting global issues, whether that's through our climate change and sustainability projects, our global health research, or indeed by welcoming students from around the world to our campus each year to study. I am confident that after a short while you too will be proud of what we do here and the part you can play in that.

I wish you all the best for your time as a Keele student, and look forward to seeing the fantastic things that I am sure you can achieve.

Professor Trevor McMillan OBE
VICE-CHANCELLOR

OUR community life



Get involved

Follow us on social media



@keeleuniversity

Your student updates

Keep up-to-date with the latest news and events for Keele students through the Your Student Updates newsletter, which will land in your inbox every Tuesday during term-time!

THE Keele App

With personalised services and information, the Keele App is designed to help you make the most of your life at Keele all year round.

- ✓ View your timetable
- ✓ Check-in to taught sessions
- ✓ Take a look at the what's on calendar to find events happening on campus
- ✓ Use campus maps to find your way around
- ✓ Access the My Keele Journey student engagement dashboard
- ✓ Check PC availability
- ✓ Check laundry availability
- ✓ Find information about services and facilities



Academic life



Attendance monitoring

Attendance at taught sessions is a key factor in academic achievement, as well as ensuring you make the most of your time here and are able to connect with your peers. You are expected to attend all timetabled sessions.

You will need to use the Keele App to register your attendance at taught sessions, and will need to have Bluetooth enabled.

The Keele App is available to download onto smart devices, and is also available via a web browser – just go to www.app.keele.ac.uk.



Academic support

Your academic mentor is here to support you through your studies and will be a member of staff from your academic school. They should be your first point of contact if you have any concerns about your studies, and you should have regular meetings with them throughout the year.



Tracking your engagement

To further support our students and to identify more quickly those who may be in need of additional support, we use a student engagement dashboard called My Keele Journey.

The dashboard pulls together information from a range of sources including the KLE, the Library and Microsoft Teams to show a student's overall engagement with academic life, and allows you to compare your engagement with your wider cohort.

Find out more about academic life at Keele at www.keele.ac.uk/students/academiclife



HERE TO *support* you

Our Student Services Hub is located in the Claus Moser Building and is open every weekday for you to ask questions and access support from our front-line team or by booking either virtual or in-person appointments with our specialist teams.

The team can answer your questions on a range of topics including accommodation, parking, payments, DBS checks, and support services available to you.

Pop in, call **01782 734481** or email student.services@keele.ac.uk



Student Experience & Support

If you need to talk to someone, whether it's about your studies or life outside of them, your Student Experience & Support Officer can help. Each Faculty has a team of Student Experience & Support Officers who can get you the help you need.



Residence Life

Our Residence Life team are here to help you make the most of your time living at Keele, making it fun, social, and knowing there's support there for you if you ever feel you need it.



Student Financial Support

Our Financial Support team can help you to resolve issues with your Student Finance, create tailored plans to help you to manage your money, and explore your options if you're facing financial difficulties. They can also check that you're accessing any funding you might be eligible for.



Mental Health & Counselling Support

University can be an exciting and happy time, but it can also come with its challenges. If you need support with your mental health and wellbeing, our Counselling and Mental Health Support team can help.

We also provide free access for our students to Health Assured and their Wisdom App, where you can access 24/7 confidential help and support.



Disability Support & Inclusion

Our Disability Support and Inclusion team works with each Faculty and can help you with support arrangements, as well as with access to resources and adjustments you might need.



Immigration Compliance & Advice

Our Immigration Compliance & Advice team are here to support all international students at Keele. As well as overseeing immigration compliance, they can also offer advice and support with visa queries and helping you settle in to life in the UK.

Visit the team in the Student Services Hub, 10am-4pm on weekdays (excluding UK bank holidays).



Scan the QR code for more information.

GET connected



IT Service Desk

Our IT Service Desk team are on hand throughout the year to help you resolve any IT queries or issues you might be having. You can request support online or pop-in to the campus library for in-person support. Go online: [servicedesk.keele.ac.uk](https://www.keele.ac.uk/servicedesk)

Opening times and further contact details are available at www.keele.ac.uk/it/contactus



Keele Essentials Programme

The Keele Essentials programme is our online induction programme for students, which can help you find out more about the services, facilities and IT systems you'll use whilst you are a student at Keele, and support you in your academic studies.

Head to www.keele.ac.uk/induction to get started!



Connecting to WiFi

The eduroam network is our wireless network on campus, and you can use the same login details to connect to the network from other university campuses and some public buildings, like hospitals and libraries.

Log-in using your Keele email address and password.

If you're living on campus and want to connect games consoles or smart TVs to the network, we have a separate network, Magnet, for that purpose!

Find out more about our WiFi networks at www.keele.ac.uk/it/wifi



Accessing your student emails

Your student emails are housed in Outlook, and can be accessed by signing in to mail.keele.ac.uk with your Keele email address and password.

It's important that you check your email regularly because you will be contacted by your course tutors, as well as receiving important University communications via this inbox.



Develop your skills

Our training teams run workshops throughout the year to help you learn more about a huge variety of topics, including how to use some of our IT systems, how to use the library, finding sources for assignments and how to reference these, and how to plan and compose written pieces of work.

Find out more at www.keele.ac.uk/library/training

The University also provides access to LinkedIn Learning for our students, home to thousands of resources about all kinds of things! Get started:



Scan the QR code for more information.



The Keele Learning Environment (KLE)

The KLE is our online learning platform, where you'll find lots of information and resources for your modules, as well as being the platform you'll use to submit many of your assignments. You can access the KLE by going to kle.keele.ac.uk





YOUR Students' Union

Keele University Students' Union (Keele SU) is an integral part of your university experience. They are the ultimate go-to place for advice, support, entertainment and helping you to feel part of the Keele community.

Keele SU is always there for you, making sure your voice is heard loud and clear. They are all about student power, championing your rights, and making sure you're living your best university life.

Your Students' Union organises a diverse range of events and activities catering to different interests and hobbies. From club nights to craft workshops, sports tournaments to cultural celebrations, there's always something happening on campus. It's the perfect opportunity to meet new friends and make the most of our vibrant Keele community.




They also offer an advice and support service (Advice & Support at Keele SU) which is independent from the University and can help you navigate student life smoothly. Whether you need advice on academic matters, assistance with accommodation, or support for your mental health and wellbeing, there are dedicated staff and resources available to help you thrive during your time at Keele.

Based in the Students' Union building at the heart of campus, Keele SU is home to The Squirrel Bar & Kitchen, Union Kitchen, The Hub, Keele Print House and our campus Co-op store, creating spaces where you can relax, socialise, study, and access essential services.

Your Students' Union plays a vital role in enriching your university experience by representing your interests, organising events, and providing support services to ensure you can make the most of your time at Keele.

Find out more at KeeleSU.com

Follow us Keele SU on social media

-  @keelesu
-  @keelestudentsunion
-  @keele_su



You are automatically a member of Keele University Students' Union

900+

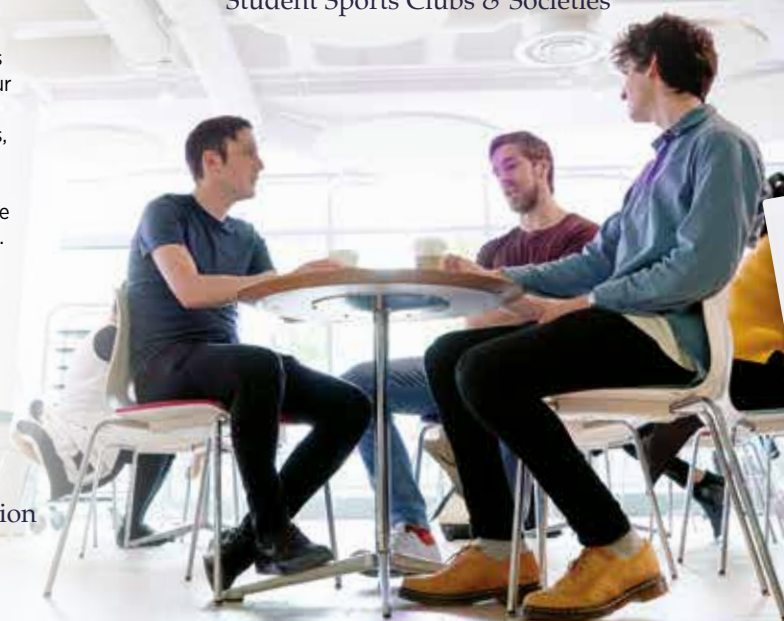
events a year

98%

of advice centres would recommend ASK (Advice & Support at Keele SU) to a friend

150+

Student Sports Clubs & Societies



Keele Postgraduate Association

If you're a postgraduate student you are a member of not one but two students' unions, with our Keele Postgraduate Association also providing support and activities for you throughout the year.

The KPA Clubhouse is a great place to relax and unwind over a drink or some food with friends, as well as being a good place to get your head down when it comes to assignments or reading for your course!

Find out more at www.kpa.org.uk



Food and drinks



Space to study



Student Gym Membership



Sports Centre



Get full access gym membership
Only £17.55*

No joining fee
Contract free



Free induction advice from our qualified fitness instructors



Access to group exercise classes and virtual class studio



Free personalised fitness programme



Full Access to gym facilities



Scan the QR code for more information about what we offer.



#ActiveKeele

*Available to staff and students only. The information on this leaflet is correct at the time of printing. £17.55 per month

STAYING *active* on campus

Active Keele

Our Sports Centre is home to a range of facilities including a gym, sports halls, strength and conditioning suite, 3G pitches, running track and outdoor gym equipment.

Find out more about staying active on campus.



Scan the QR code for more information.

Athletic Union

Looking for something a little more competitive? Why not join TEAM KEELE. With over 35 different clubs ranging from Netball to American Football, the majority of clubs compete in BUCS (British Universities and Colleges Sports) leagues and championships, as well as our annual Varsity competition against Staffordshire University.



Talented Athlete Programme

Our Talented Athlete Programme is aimed at students competing at the highest level in their sport. Designed to help you sustain your level of sport whilst studying at Keele, we offer a range of support, from access to our sports facilities and coaches, to physiotherapy and sport psychology.



Social Sport Programme

From drop in sessions to social leagues, there is something for everyone in our social sport programme. Our weekly activities are a great way to meet new people and de-stress, with little to no equipment needed!

Life outside OF STUDY



Careers & Employability

Our Careers & Employability team support students to find placements, internships, part-time jobs and graduate roles, as well as providing regular drop-ins, workshops and fairs to help you make career decisions and be more employable.

Find out more about Careers & Employability at www.keele.ac.uk/careers

Please note that if you are studying on a student visa there may be limitations on the hours you can work and the types of job you can complete. The Home Office take this very seriously and may cancel your visa if you are found to have worked outside of what is permitted.

If you need advice or support, our Immigration Compliance & Advice team is here to help! Pop in to speak to them in the Student Services Hub, 10am-4pm on weekdays (excluding UK bank holidays), or email visa@keele.ac.uk



Our on-campus Health Centre

Our campus Health Centre is located by Horwood Halls. You can find out more about the Practice, and can complete an online pre-registration, via the website www.keelepractice.co.uk

It's important that you ensure your vaccinations are up-to-date, including for Meningitis (MenACWY vaccine) and for MMR – your doctor can advise on this.



Campus Safety Team

Our Campus Safety Team are here to provide security and reassurance to our campus community. If you need to contact them, please call **01782 733999**, or in an emergency you can also use the free SafeZone app, which you can download to smart devices.



Bars, eateries & shops

Our Food Court in Chancellor's Building is home to The Kitchen Table, Keele's main place to eat and socialise, as well as CENTRAL Café, serving Costa coffee, and CENTRAL To Go, which sells sandwiches, snacks and more!

Chapters Café on Union Square is open 7 days a week and there are also cafes in the David Weatherall Building and the Denise Coates Foundation Building. With even more options from Keele SU and the KPA, you're sure to find what you're after!

Our on-campus Co-op sells a range of fresh produce, and every Tuesday during term-time we welcome local businesses to Union Square for our local market.

Need to post a letter or buy stationery? Look no further than our Post Office counter, located in Chapters Café on Union Square.



Faith spaces

We have places on campus set aside for prayer, reflection and contemplation when you need them. Our Chapel is open to all students and staff, of all faiths and none, and is located in the centre of campus just off Union Square.

We also have an Islamic Centre, which is located near to Barnes halls of residence.



Key dates for this year

Semester one:
Mon 23rd Sept 2024 – Fri 24th Jan 2025

Semester two:
Mon 27th Jan 2025 – Fri 13th Jun

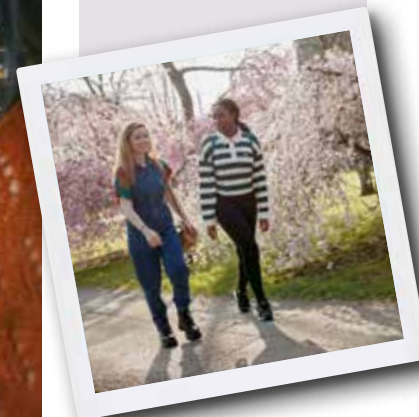
Winter vacation:
Sat 21st Dec 2024 – Sun 12th Jan 2025

Spring vacation:
Sat 5th Apr 2025 – Sun 27th Apr 2025

Winter graduation:
Week commencing
20th Jan 2025

Summer graduation:
Week commencing
14th Jul 2025

For more info head to www.keele.ac.uk/students/academic-life/keydates



Food & drink

AT KEELE



Looking for a hot meal for breakfast, lunch or dinner?

The Kitchen Table within the Food Court should be top of your list! With three menu themes to choose from, there's something for everyone's taste buds.

Opening Times:
Mon-Fri 8am-7pm

CENTRAL CAFÉ

Study and socialise with a Costa Coffee, where you can also choose from a selection of cakes, snacks, sandwiches, salads, or hot eats throughout the day.

Opening Times:
Mon-Fri 8am-5pm

Information is accurate at the time of printing.



CENTRAL TO GO

Here you'll find a great range of grab and go sandwiches, freshly made salad boxes, protein pots and other healthy eats. But if you need a sweet treat, confectionery and other essentials are also available.

Opening Times:
Mon-Fri 8am-5pm



Located on Union Square, Chapters Café serves Costa Coffee, snacks and cakes 7 days a week. It's the perfect, cosy coffee shop for studying and socialising.

Opening Times:
Mon-Fri 7.30am-6pm
Sat 9am-6pm & **Sun** 11am-6pm

Smart Innovation Hub CAFÉ

Denise Coates Foundation Building

Opening Times:
Mon-Fri 8am-5pm

David Weatherall CAFÉ

Opening Times:
Mon-Fri 8.30am-5pm



Our local area



Getting around

Keele students can access our local area easily by bus, with regular services operating between campus and local towns including Newcastle-under-Lyme, Stoke-on-Trent and Crewe. You can also access train services from Stoke-on-Trent or Crewe if you fancy a day out or weekend away.

You can buy a Keele Key ticket, which can get you a discounted rate on bus travel around the local area, by presenting your Keele Card (student ID card) when buying your ticket on the bus.



Train journeys from Stoke-on-Trent take from around:

40 MINUTES
to Manchester

50 MINUTES
to Birmingham

1 HR 45 MINUTES
to London



Entertainment

Newcastle-under-Lyme is also home to a Vue Cinema which plays all the latest blockbuster releases, as well as the New Vic Theatre, a theatre in the round where the audience encircles the stage for a fully immersive experience.

Stoke-on-Trent is home to the Regent Theatre and the Mitchell Arts Centre, as well as an Odeon Cinema close to the Festival Park retail park, which is home to a host of high street shops and restaurants.

We're also less than an hour away from the Trentham Gardens estate, The Peak District National Park, Chester Zoo, Alton Towers and the Trafford Centre!



The Regent Theatre, Hanley, Stoke-on-Trent



Supermarkets

If you need to stock up on groceries, Newcastle-under-Lyme is home to Aldi, Lidl, Morrisons and Sainsbury's supermarkets, as well as loads of local businesses, eateries and restaurants!



Monkey Forest, Trentham

START YOUR STORY //

There are many ways to get involved with your Students' Union.

Whatever your interests, challenges or opportunities, Keele SU is right here with you. We'll help you to get the very best from your time at Keele so you can achieve your ambitions for the future.

YOUR NIGHTS OUT



YOUR VOICE



At Keele SU we are here to represent, support and involve all of you.

WE ARE YOUR STUDENTS' UNION

KeeleSU.com

YOUR ADVICE & SUPPORT



YOUR COMMUNITY NETWORK



YOUR CLUBS & SOCIETIES

@Keele_SU @KeeleSU @KeeleStudentsUnion

Keele 
UNIVERSITY
EST 1949

- Official University - MERCHANDISE

Available online and on campus
keele.ac.uk/about/merchandise



IN COLLABORATION WITH

Keele SU



Newcastle-under-Lyme
Staffordshire ST5 5BG
T: (+44) 01782 732000

keele.ac.uk